

Cache clearing instructions are available for the following browsers:



Chrome Page 1-2



Firefox Page 3-4



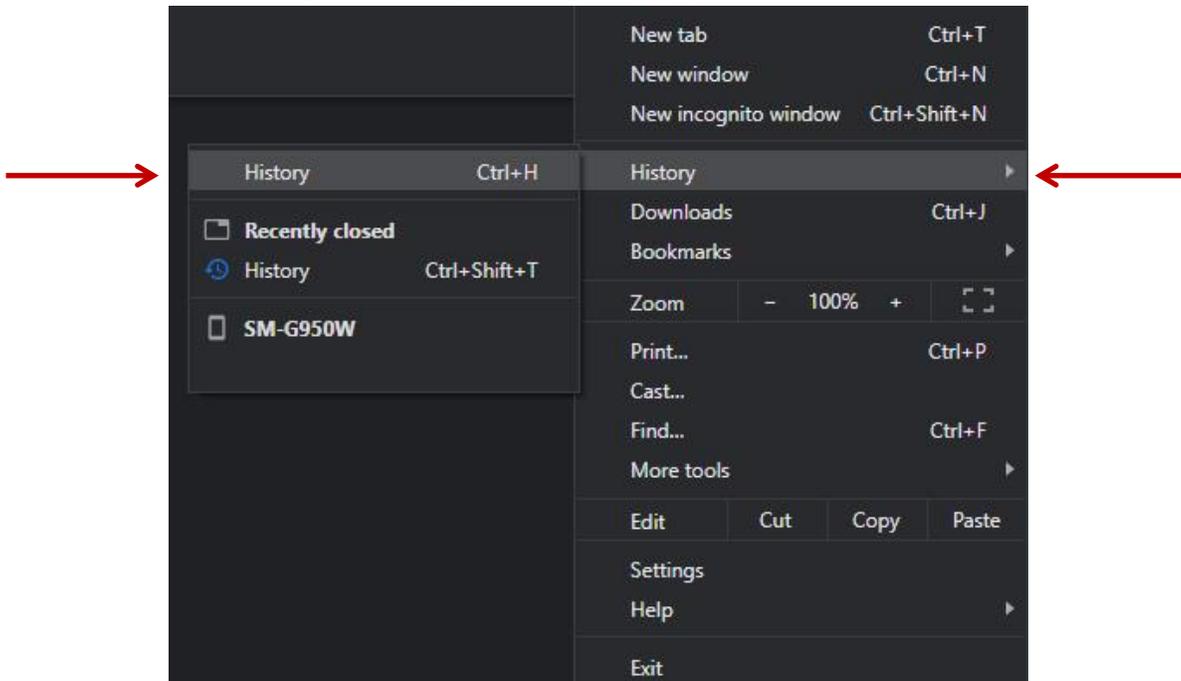
Safari Page 5-6

### Google Chrome:

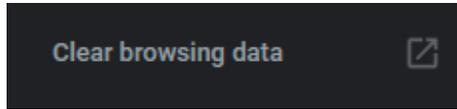
1. Click the customize button on the upper right corner



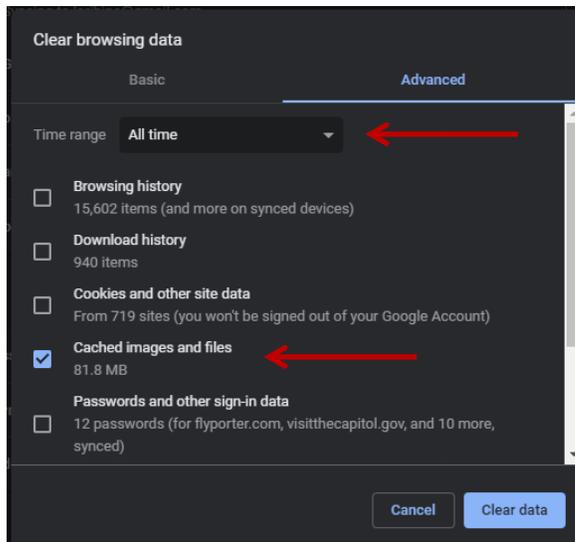
2. Click **History** then **History**



3. Click **Clear browsing data** on the left side of the screen



4. Make sure the **Time Range** is set to **All Time** and check off **Cached images and files**



5. Click **Clear data**

If the problem persists, please contact the 24/7 CFO Connects Support Hotline

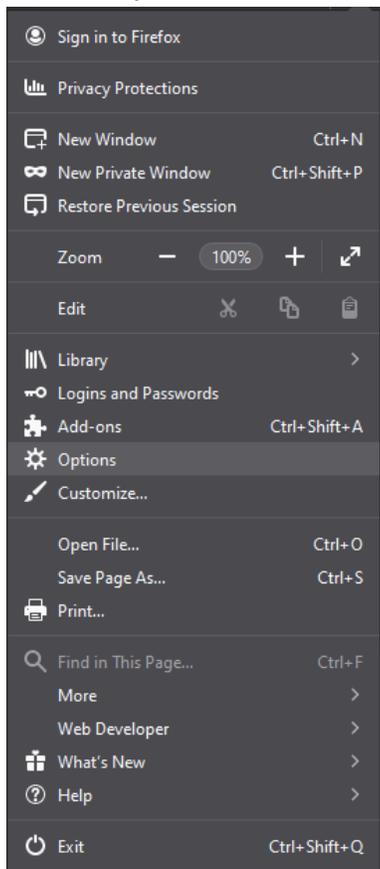


## FireFox

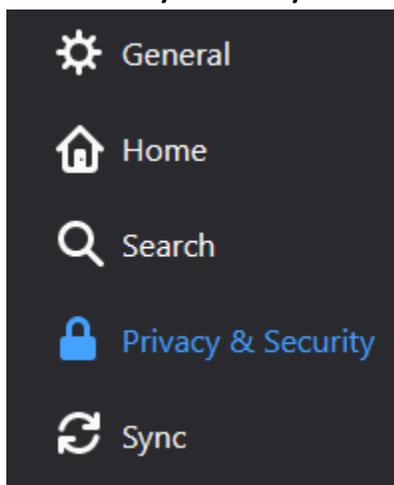
1. Click the **Open Menu** button in the upper right corner



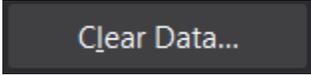
2. Click the **Options** button



3. Select **Privacy & Security** from the left side menu

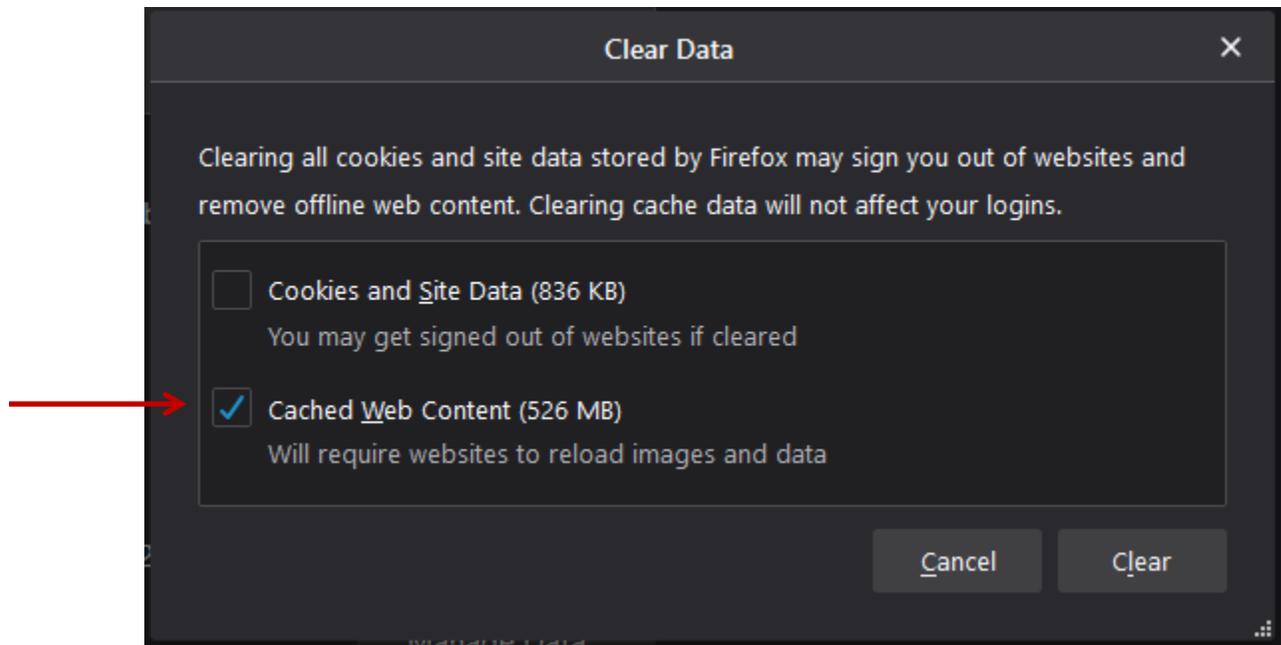


4. Under **Cookies and Site Data** click **Clear Data...**



Clear Data...

5. Check off **Cached Web Content** and click **Clear**

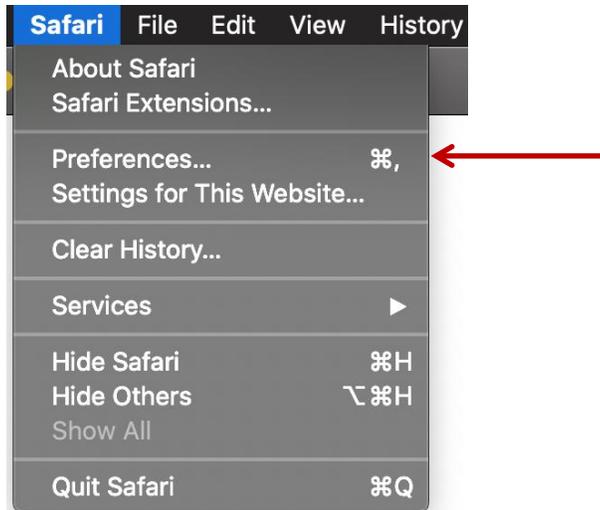


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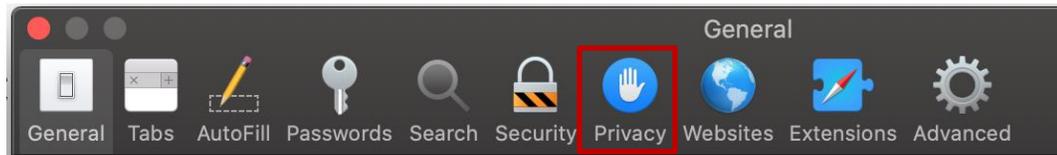


**Safari:**

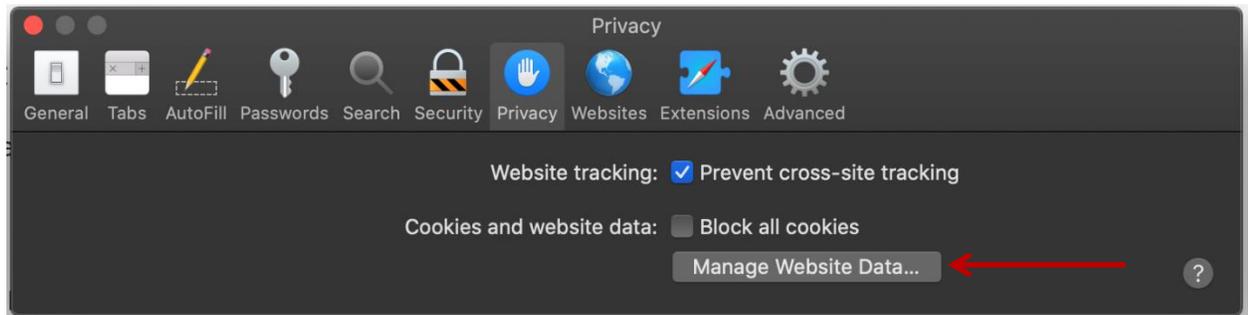
1. Click **Safari** in the upper side of your screen. Then in the menu that appears, click **Preferences**



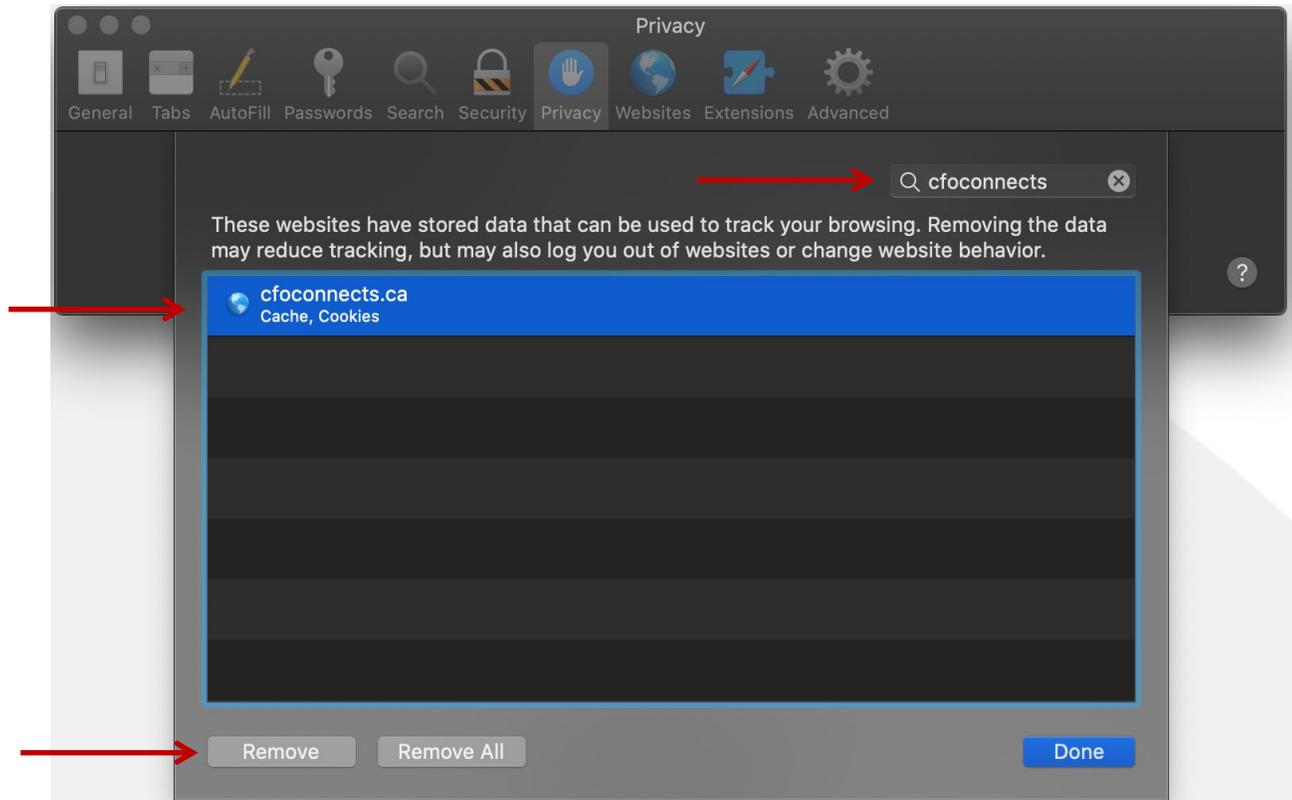
2. Click the **Privacy** tab



3. Click **Manage Website Data...**



4. Search for **cfoconnects**. Then select it from the list and click **Remove**



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